



## RELIEF CONTRACT MANAGER

- Great Opportunity
- Team Environment
- Dangerous goods gas transportation
- Enfield Location

DTM Logistics is a transport and warehousing business with over 35 years experience in providing first class storage, distribution, and logistics services to a wide variety of industries.

As a wholly owned subsidiary division of the K&S Group it currently operates a fleet of approximately 350 vehicles and is a significant Supply Chain Partner linking many of Australia's best known manufacturers, retailers and exporters with their metropolitan markets in all states.

We currently have a opportunity available for a experienced and motivated Relief Contract Manager to join our team. The main purpose of this role is to provide operational management whilst ensuring customer service excellence.

### **Responsibilities of the position include:**

- Proactively maintain and develop the customer relationship.
- Schedule vehicles to meet customer demand.
- Ensure the day-to day operations plan is achieved.
- Ensure transport operations respond to the needs of customers.
- Lead, train and motivate employees to ensure maximum productivity.
- Develop a strong working relationship with all team members.
- Ensure service levels are at the optimum level.
- Manage and report against KPI's.
- Ensure all vehicles and equipment are maintained and serviced in accordance with Company procedures.
- Communicate with the Customer and State Manager and Supply Chain Manager on matters that may affect the overall operation.
- Ensure the operations comply with relevant OH&S, Quality and HR practices.
- Foster and drive continuous improvement in all areas

### **Key requirements:**

- Previous experience working within the dangerous goods environment or specialist products.
- The ability to manage a cost centre.
- High customer service focus.
- Established planning and transport operations experience.
- Ability to develop implement strategic plans incorporating key business and customer objectives.
- Microsoft Office – Word and excel as a minimum.
- Ability to work independently.
- Attention to detail
- Strong planning and time management
- Effective leadership skills including previous experience in a management role.
- Professional written and verbal communication skills.
- Strong OH&S and people management skills.
- A passion for continuous improvement.

If you feel you have the skills and personality to perform this challenging role,

**APPLY TODAY!**

**Please forward your application to**

HR Officer

K&S Freighters Pty Ltd

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